

Western Regional Pollution Prevention Network (WRPPN)

The Western Regional Pollution Prevention Network (WRPPN) is a collaborative effort among pollution prevention providers in the states of Arizona, California, Hawaii, and Nevada. Its purpose is to develop a network that will enable pollution prevention service organizations in the Western Region to share their information and leverage their resources.

WRPPN utilizes both a distributed and centralized approach to technical assistance. Fundamental to an effective distributed system of information sharing is the development of a contacts database. Our web-based Yellow Pages identifies programs, areas of technical expertise and geographic service area. Our list serve has approximately 250 subscribers and serves as a "push" technology whereby we retain the services of a consultant to review sources of p2 information and post them to the list serve. Subscribers also post their individual questions and solicit responses. We utilize retired engineers who can be called upon to research and provide information on technical questions. Our website, <http://www.westp2net.org>, provides a rich repository of resources that can be easily accessed. A calendar of events gives notice of upcoming activities and our Work in Progress identifies interesting projects that are occurring throughout the region. The program manager is also available to provide program and policy guidance as requested. Our annual P2 Conference is a major source of information sharing and networking. Approximately 125 persons from throughout our region converge to receive training and hear presentations on current p2 issues and implementation techniques.

Below are the results of a customer satisfaction survey conducted through our list serve that has approximately 250 subscribers at this time.

WRPPN Survey Results: 73 responses as of 3/27/2000

Has the WRPPN listserv provided you with useful or interesting information?

Yes **71**
 No **2**

Have you improved your P2 knowledge through technical information, resources, or training received at the WRPPN conference?

Yes **68**
 No **3**

If you have accessed the WRPPN website, did you find information that was useful for your P2 efforts?

Yes **54**
 No **3**

If you contacted the "Retired Engineers" at the technical assistance program, did they provide you with useful information when they responded to your request?

Yes **27, NA - 8, No contact - 2, Referrals w/o contact - 3**
 No

Do you find WRPPN to be an effective source of P2 technical information and information sharing?

Yes **72**
 No **0**

Have WRPPN services, resources, or information improved your knowledge or ability to provide P2 services?

Yes **71**
 No **1**

Do you support continued funding and operation of WRPPN?

Yes **72**
 No **0**

On the WRPPN listserv, what types of information do you find useful?
(Put an "x" in the brackets next to all that apply)?

<input type="checkbox"/> Downloadable P2 resources notices	67
<input type="checkbox"/> Events announcements	53
<input type="checkbox"/> Grant and fellowship announcements	50
<input type="checkbox"/> Job opportunities	25
<input type="checkbox"/> News	58
<input type="checkbox"/> Technical information and assistance requests	62
<input type="checkbox"/> Web resources (URLs with descriptions)	63

On the WRPPN web site, what types of information do you find useful?
(Put an "x" in the brackets next to all that apply)

<input type="checkbox"/> Downloadable P2 resources (files, fact sheets, documents)	49
<input type="checkbox"/> Events calendar	37
<input type="checkbox"/> Focus issues (automotive, janitorial, cleaners, etc.)	51
<input type="checkbox"/> Internet resources (shortlist of sites, links)	49
<input type="checkbox"/> P2 information research service	36
<input type="checkbox"/> Regional news	37
<input type="checkbox"/> Technical information and guidance documents	53
<input type="checkbox"/> Yellow pages	21